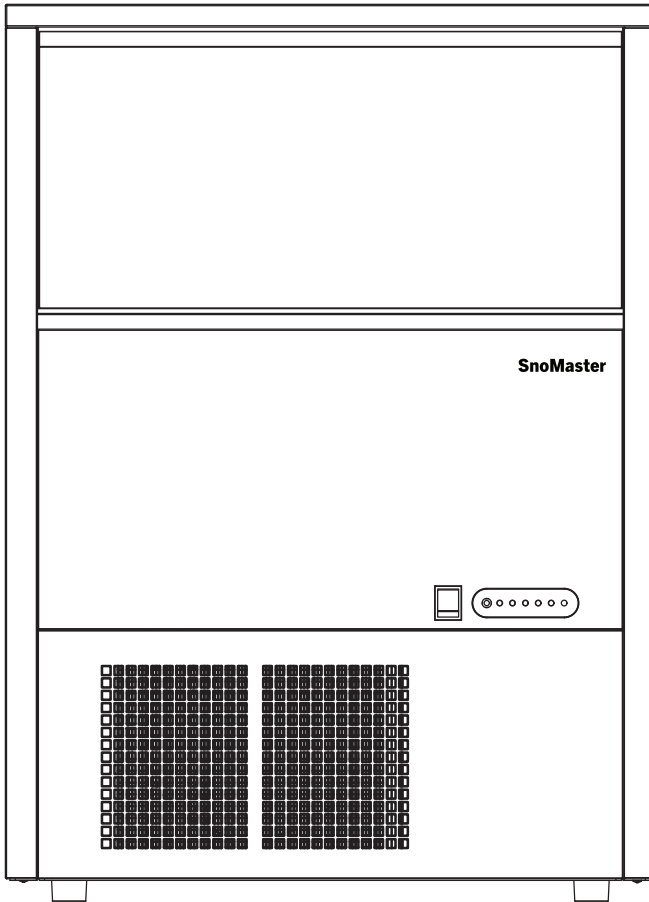




# USER MANUAL AND PRODUCT SPECIFICATIONS

ICE COLD ANYWHERE



**SMIC-45**

**45KG/24HR PLUMBED-IN  
GOURMET TYPE ICE-MAKER**

# CONTENTS

<b>WARRANTY, SERVICE AND SUPPORT</b>	<b>01</b>
Warranty Registration	
Service and Support	
<b>IMPORTANT SAFETY INFORMATION</b>	<b>02</b>
Critical Safety Information	
Before Using Your Appliance	
<b>PRODUCT FEATURES</b>	<b>04</b>
<b>INSTALLATION INSTRUCTIONS</b>	<b>05</b>
Accessories Included	
Structure	
Operation Procedure	
Control Panel	
<b>MAINTENANCE</b>	<b>11</b>
Cleaning the Interior	
Cleaning the Exterior	
<b>TROUBLESHOOTING</b>	<b>14</b>



**THAN YOU FOR PURCHASING THE SMIC-45  
45KG/24HR PLUMBED-IN GOURMET TYPE  
ICE-MAKER**

**• WARRANTY, SERVICE AND SUPPORT •**

This product is warranted for **2-years from the date of purchase**. Warranty does not cover products that have not been used in accordance with the user guide or are outside the warranty terms and conditions, which can be found at the following url:

**<https://snomaster.co.za/warranty/>**

**WARRANTY REGISTRATION**

Register your SnoMaster SMIC-45, 45Kg/24Hr Plumbed-In Gourmet Type Ice-Maker now for warranty, and allow us to provide you with the best possible after sales service:

- Please log onto our website at **[www.snomaster.co.za](http://www.snomaster.co.za)**
- Click on the 'Warranty' tab.
- Enter warranty information and upload proof of purchase at the bottom of the page.

**SERVICE AND SUPPORT**

Should you require assistance, please contact our service team:

- Please log onto our website at **[www.snomaster.co.za](http://www.snomaster.co.za)**
- Click on the 'Support' tab.
- Click 'Find a Repair Agent Near You' and enter your region.
- Alternatively contact us via email: **[info@snomaster.co.za](mailto:info@snomaster.co.za)** or contact us on **+27 11 392 5315**.

# IMPORTANT SAFETY INFORMATION

## SMIC-45, 45KG/24HR PLUMBED-IN GOURMET TYPE ICE-MAKER

**This manual contains important information including safety, installation, maintenance and warranty instructions of the SnoMaster SMIC-45, 45Kg/24Hr Plumbed-In Gourmet Type Ice-Maker. Please read this manual carefully before use and follow all safety information and instructions. It is recommended to keep this manual for easy reference so that you are familiar with the operation and maintenance of your appliance.**

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### CRITICAL SAFETY INFORMATION

Before using this appliance, ensure it is correctly positioned and installed as outlined in this manual. Follow these basic precautions to prevent the risk of fire, electrical shock, or injury:

- This appliance is designed for domestic indoor use only and is exclusively intended for making ice.
- Ensure that the incline angle of the appliance is not more than 45° during transportation or operation.
- Before using your appliance for the first time, you should wait about 12 hours after positioning it in a place.
- Ensure sufficient personnel are available to move and install the appliance to prevent damage or injuries.
- Installation of this appliance by a certified plumber is recommended.
- The appliance needs to be levelled for optimal operation. You can adjust the appliance feet to level it +/- 10mm.
- For optimal drainage, ensure that the drain outlet is positioned at least 100 millimeters below the ice maker's drainage tube outlet. This arrangement facilitates efficient water outflow by utilizing gravitational force.
- Ensure the plug is easily accessible after positioning the appliance.
- Avoid connecting or disconnecting the electric plug with wet hands.
- To disconnect the appliance, grip the plug and pull it from the wall outlet. Never pull out the plug by the cord.
- It is advisable to use a dedicated power source and avoid using extension cords.

- Please unplug the appliance or disconnect the power before performing any cleaning, maintenance, or servicing.
  - If the appliance power supply cord is damaged, it must be replaced by SnoMaster, its approved agent, or a similarly qualified person to prevent any hazard.
  - It is recommended that the circuit breaker size should be no more than 20 amps.
  - This appliance operates on a single-phase voltage of 220-240V/50Hz, to avoid electrical surges, it is advised to use a surge protector plug.
  - Cleaning and maintenance should be supervised by adults, especially if children are involved.
  - The appliance should be placed on a flat surface and should be completely unobstructed. Ensure to leave 150mm space around the appliance to ensure proper ventilation for the appliance. Place the appliance away from direct sunlight and heat sources (stove, heater, radiator, etc.).
  - Unless specifically recommended in this manual, do not attempt to repair or replace any part of the appliance. All other servicing should be referred to a qualified technician.
  - Never clean appliance parts with flammable fluids as they may create a fire hazard or explosion. Also, avoid storing or using petroleum or other flammable vapours and liquids near this appliance.
  - Avoid solvent-based cleaning detergents or abrasives on the interior or exterior as they may damage or discolour it.
- 

## **BEFORE USING YOUR APPLIANCE**

- Ensure all packaging materials, stickers and films are removed from the product. Clean the appliance's surfaces with a mild detergent and a damp cloth before initial use.
- Before connecting the appliance to a dedicated power source, let it stand upright for approximately 12 hours. This measure helps minimise the risk of cooling-system malfunctions that might occur due to handling during incorrect transportation.
- Ensure all electrical connections are clean and dry before switching on the appliance.
- Ensure all parts are correctly assembled before operation.



**This appliance contains R290 refrigerant, which is FLAMMABLE and may cause a fire or an explosion.**



### **WHEN DISPOSING THE APPLIANCE**

**Please observe the following instructions:**

- Always ensure the appliance is out of reach of children.
- Before disposing of it, damage the body to prevent children from climbing inside, ensuring their safety.
- Follow your local regulations when disposing of the appliance.

## **PRODUCT FEATURES**

**ICE TYPE: GOURMET ICE | SIZE (M M): (H) 33 (W) 33 (D) 33 | 44 GOURMET ICE CUBES PER CYCLE | 25KG ICE STORAGE BIN | EXTERNAL LED CONTROL PANEL | ICE FULL SENSOR | WATER LOW SENSOR | INCLUDES: ICE SCOOP, DISPOSABLE WATER FILTER CARTRIDGE, INLET AND OUTLET PIPES.**

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### **SPECIFICATIONS:**

- **Dimensions (mm) Unit:** (H) 835 (W) 608 (D) 720
  - **Dimensions (mm) Packaged:** (H) 870 (W) 655 (D) 755
  - **Storage Bin Volume:** 25Kg
  - **Net Weight:** 56.5Kg
  - **Ice Making Capacity:** 45Kg/24h
  - **Voltage:** 220-240V/50Hz
  - **Total Input Power:** 630W
  - **Rated Current:** 3.3A
  - **Refrigerant:** R290
  - **Suggested Applications:** Small Office, Apartment, Kitchen, B&B, Home Bar, Café, Cocktail Bar
  - **Design Criteria:** Designed for African conditions
-

**WATER INLET ~ WATER FILLING ~ ICE MAKING  
~ WATER RELEASING ~ ICE DROPPING**

**All these processes are automatically controlled for continuous ice-making.**

Should the water supply deplete or the ice storage bin reach capacity, the operational panel's indicator light will activate, and the ice-maker will cease operation automatically. The insulated design of the ice storage bin serves to maintain the ice in a solid state for an extended period.

*\*Please Note: The ice storage bin is not refrigerated.*

# INSTALLATION INSTRUCTIONS



Before installing your new appliance, please read all safety instructions in this manual and follow the installation instructions below:

## WATER

- Water treated with reverse osmosis purification often gives a false water indicator, it is advised to fit an inline mineral filter for the sensors to detect the water.
- Ice cycle time is dependent on water temperature. Clean and drain the appliance at least one or twice a month. Lemon juice or 10ml vinegar can be added to the water to help the cleaning process.
- To prevent lime build-up it is advised to clean the appliance with a descaling liquid once a month, dependent on the water quality in your area.

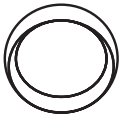


**INSTALLATION BY A CERTIFIED  
PLUMBER IS RECOMMENDED**

# ACCESSORIES INCLUDED

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Please Check If All The Accessories Shown Below Are Included:



2 x O RINGS TO SEAL THE WATER INLET/ OUTLET PIPES



1 x ICE SCOOP

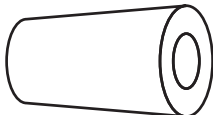


1 X FILTER HOUSING BRACKET

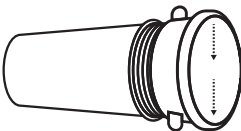


4 x SCREWS FOR FILTER CASING BRACKET

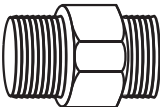
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1 x DISPOSABLE FILTER CARTRIDGE

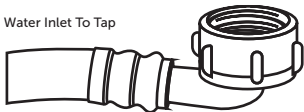
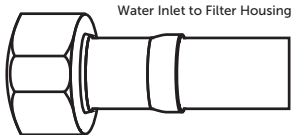


1 x FILTER CARTRIDGE HOUSING

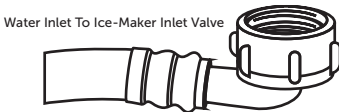
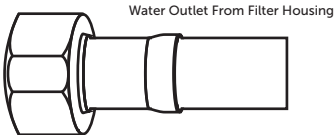


2 x WATER INLET / OUTLET FITTINGS

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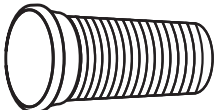


1 x LONG WATER INLET



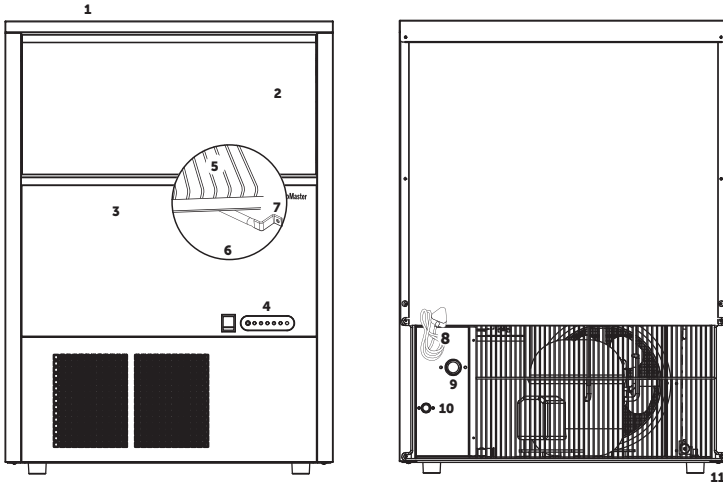
1 x SHORT WATER INLET

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1 x DRAIN OUTLET PIPE

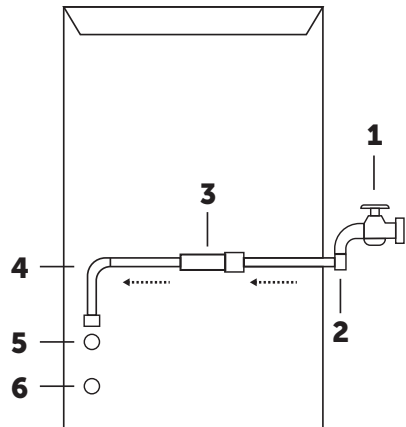
# STRUCTURE



- 1** Top Cover
- 2** Door
- 3** Front Panel
- 4** Control Panel
- 5** Ice Grid
- 6** 25Kg Ice Storage Bin
- 7** Ice Full Sensor
- 8** Power Cord
- 9** Water Inlet Valve
- 10** Drainage Outlet
- 11** Levelling Feet

## INSTALL THE WATER INLET SYSTEM AS FOLLOWS:

- 1** Tap
- 2** Water Filter Inlet Pipe
- 3** Water Filter
- 4** Water Filter Outlet Pipe
- 5** Water Inlet Valve
- 6** Drain Outlet  
(Drain Outlet Must Be 100mm Lower Than The Appliance)

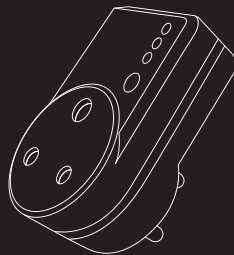


\*Arrows Indicate Direction Of Water Flow

## SURGE PROTECTOR PLUG

**To protect the appliance from electrical surges, it is advised to use a surge protector plug.**

(Please note that this must be purchased separately and is not supplied with the appliance.)



## OPERATION PROCEDURE

**Installation of this appliance by a certified plumber is recommended**

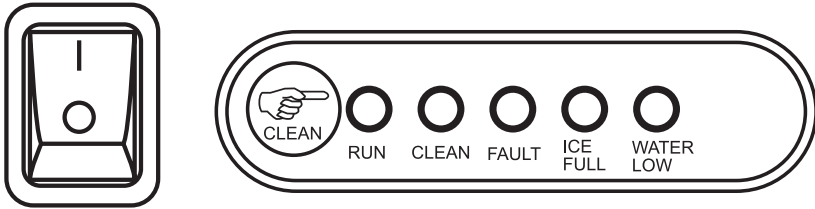
- Remove the appliance from the box and all accessories.
- Ensure the appliance is placed on a level floor for quieter operation.
- Beware that placing the appliance on a carpet may cause the heat from the compressor to cause the carpet to fade.
- To maximize the ice-making performance of our plumbed-in ice-makers, it's ideal to have them in a steady environment with a 20°C ambient temperature and 10°C water temperature. While our ice-makers can handle higher temperatures, these conditions ensure peak production capacity.
- Avoid areas where the appliance might be exposed to direct sunlight, any sources of heat (stove, heater, radiator, etc.), extreme hot ambient temperatures or excessive moisture.
- Place the ice bin protector at the bottom of the ice bin and make sure the drainage hole is not blocked, so the water can drain smoothly.
- Attach one end of the water inlet pipe to the water inlet valve on the back of the appliance. When connecting this pipe, use the sealing washers supplied with the ice-maker to eliminate the risk of a water leak. The other end of the pipe should be connected to one of the filter housing connectors.
- Connect the other water inlet pipe to the other side of the filter housing connector. Connect the other end to a dedicated water supply or tap. When connecting this water inlet, use the sealing washers supplied to eliminate the risk of a water leak.

- Remove the protective plastic film from the filter cartridge prior to installation. Carefully align the cartridge within the filter housing, ensuring it is seated evenly within the designated grooves. Secure the housing lid by screwing it on gently to avoid compromising the integrity of the filter.
- The drain outlet pipe must be fitted to the drain outlet fitting on the ice-maker. Use a cable tie to secure it once fitted to prevent leakage.
- This appliance utilises a gravity-fed drainage system. Therefore, the drainage outlet pipe must be positioned a minimum of 100mm below the level of the appliance's drain pipe hole, ensuring a downward trajectory for effective water flow.
- The water pressure must be between 2 and 4 bar.
- Plug the power cord into a dedicated power source, then press the on/off switch to start the ice-making process. The green "run" light will be lit, and the ice-maker will start to operate.
- The operation of the ice-maker is completely automatic.
- If the 25Kg ice storage bin is full with ice, the "ice full" indicator on the display panel will be lit up, and the ice-maker will stop automatically.
- Remove the ice from the ice storage bin and then the ice-maker will restart automatically after a short while.
- Should the water supply to the appliance be insufficient, the "water low" light indicator will light up. The ice-maker will stop automatically.
- When the water supply is restored, the ice-maker will restart automatically again after a short while.

## **ENERGY SAVING TIPS**

**Place the appliance in the coolest area of the room, away from any heat-producing appliances and out of direct sunlight.**

# CONTROL PANEL



- Use the On/Off switch to power the appliance on or off. The On/Off switch light will indicate the appliance is on.
- Let the appliance run a few cycles so that it can fully calibrate.
- The appliance will now start making ice. \*Time between ice making cycles will vary depending on the ambient and water temperature.
- Press the CLEAN button to start the automatic cleaning process. The indicator CLEAN will flash (After use).
- If there is insufficient water or the water supply is blocked, the WATER LOW indicator will light up and the appliance will stop operation.
- If the ice storage compartment reaches full capacity, the ICE FULL indicator will light up and the appliance will stop operation.
- In the case of a malfunction, the FAULT indicator will light up and the appliance will stop operation.

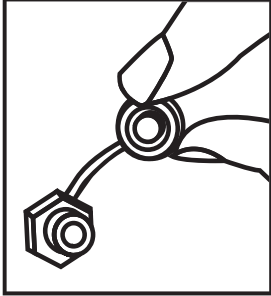
## **SWITCHING THE APPLIANCE OFF:**

- Wait for the current ice cycle to finish and use the On/Off switch to turn the appliance off.
- Unplug the appliance from the power source.

# MAINTAINENCE

To ensure safety, remember to always disconnect the appliance from the power supply before any form of maintenance or cleaning.

## CLEANING



### INTERNAL CLEANING

- Remove the drain cap.
- Remove the grommet for the water to drain.
- Refit the grommet and the drain cap after the water reservoir has drained completely.
- Ensure that the water inlet filter does not have any debris
- Wipe the interior dry and use a damp cloth with warm water and a mild detergent.

### AVOID USING ANY HARSH CHEMICALS.

- Replace the filter cartridge periodically, depending on usage and water quality.
- Clean the ice full sensor regularly.
- For extended periods where the appliance will not be in use, ensure that the interior is completely dry, the water reservoir is completely drained.

### External Cleaning

- Dust the compressor at the back of the appliance with a brush or vacuum cleaner periodically, as dust build-up may affect the performance of the appliance.
- Avoid using sharp objects, high-pressure water jets or abrasive materials when cleaning the appliance.
- It is advisable to use a silicon based stainless steel polish cleaner to clean the exterior of the appliance.

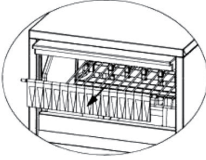
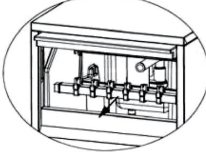
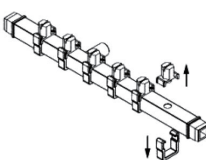
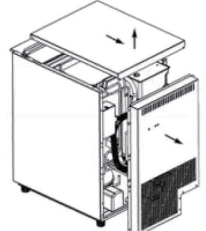
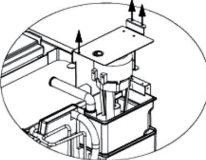
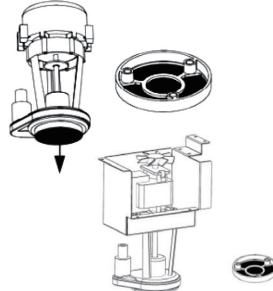
## **Automatic Cleaning and Descaling Function**

We recommend that the appliance is cleaned and descaled using the automatic function every 1-3 months; or more frequently in hard water areas.

1. Prepare food-grade cleaning solution and descaling agent. Ensure to follow the cleaning solution's instructions, especially the mixing ratio of the cleaning solution and descaling agent.
2. Pour the mixed cleaner and descaling agent into the water reservoir.
3. Turn on the appliance using the On/Off button, turn off the water supply, then press and hold the CLEAN function button to start the cleaning process. The CLEAN indicator will light up during this process. Automatic cleaning takes 30 minutes and cannot be cancelled unless the appliance is turned off.
4. After the cleaning process is complete, the CLEAN indicator light will flash. Turn off the appliance and drain the water reservoir.
5. Turn on the appliance and the water supply and start the automatic cleaning process again without any cleaning solution or descaling agent.
6. After cleaning, turn on the appliance and the water supply; and perform three ice cube production cycles to ensure the complete removal of any residue from the descaling/cleaning agent.

**WARNING:** The ice cubes produced during these three cycles should be flushed out of the system and discarded.

# CLEANING THE SPRAY WATER SYSTEM

	<p><b>STEP 1</b></p> <ul style="list-style-type: none"><li>• Remove the block water board.</li><li>• Pull out the ice flopping shelf.</li></ul>
	<p><b>STEP 2</b></p> <p>Take off the spray pipe connection ( The silicone tube ) then take out the spray pipe.</p>
	<p><b>STEP 3</b></p> <ul style="list-style-type: none"><li>• Remove the spray nozzles and the nozzle clamps as illustrated, one by one.</li><li>• Wash the spray pipe and the nozzles with a soft brush.</li></ul>
	<p><b>STEP 4</b></p> <p>Take out the spray pump:</p> <ul style="list-style-type: none"><li>• Unscrew the related screws on the back of the top plate, then remove the top plate in the shown direction.</li><li>• Proceed in the same way to remove the back plate and brush.</li></ul>
	<p><b>STEP 5</b></p> <ul style="list-style-type: none"><li>• Unplug the power plug of the spray pump.</li><li>• Unscrew the three screws on the pump cover according to the illustration.</li><li>• Pull out the pump components.</li></ul>
	<p><b>STEP 6</b></p> <ul style="list-style-type: none"><li>• Pull out the pump filter net in the shown direction.</li><li>• Clean the filter net with water and a soft brush.</li><li>• Finally, install all of the parts back.</li></ul>

After cleaning, turn on the appliance and the water supply and perform three ice cube production cycles to ensure the complete removal of any residual descaling/cleaning agent. **WARNING:** The ice cubes produced during these three cycles should be flushed out of the system and discarded.

# TROUBLESHOOTING

Should you experience any issues with your appliance and the below troubleshooting tips do not resolve the fault experienced, kindly contact SnoMaster Service Department or your nearest accredited Service Agent:

PROBLEM	PROBLEM POSSIBLE CAUSE / MEASURE
The ice-maker does not switch on	<ul style="list-style-type: none"> <li>• Check if the ice-maker is correctly switched on.</li> <li>• Check if there has not been loadshedding or a power cut.</li> <li>• Make sure you have followed the installation requirements correctly.</li> </ul>
The fault indicator light - 1 flash	<ul style="list-style-type: none"> <li>• The fault indicator light flashes once repeatedly.</li> <li>• Poor connection to the ambient temperature sensor. The wiring to the ambient temperature sensor may be loose or faulty.</li> <li>• Ambient temperature sensor malfunction. Replace the ambient temperature sensor if necessary.</li> </ul>
The fault indicator light - 2 flashes	<ul style="list-style-type: none"> <li>• The fault indicator light flashes twice repeatedly.</li> <li>• Poor connection to the evaporator sensor. The wiring to the evaporator sensor may be loose or faulty.</li> <li>• Evaporator sensor malfunction. Replace the evaporator sensor if necessary.</li> </ul>
The fault indicator light - 3 flashes	<ul style="list-style-type: none"> <li>• The fault indicator light flashes three times repeatedly.</li> <li>• Poor connection to the ice full sensor. The wiring to ice full sensor may be loose or faulty.</li> <li>• Ice full sensor malfunction. Replace the ice full sensor if necessary.</li> </ul>
The fault indicator light - 3 flashes	<ul style="list-style-type: none"> <li>• The fault indicator light flashes three times repeatedly.</li> <li>• Poor connection to the ice full sensor. The wiring to ice full sensor may be loose or faulty.</li> <li>• Ice full sensor malfunction. Replace the ice full sensor if necessary.</li> </ul>
The fault indicator light - 4 flashes	<ul style="list-style-type: none"> <li>• The fault indicator light flashes four times repeatedly.</li> <li>• Poor connection to the condenser sensor. The wiring to condenser sensor may be loose or faulty.</li> <li>• Condenser sensor malfunction. Replace the condenser sensor if necessary.</li> </ul>

<b>PROBLEM</b>	<b>PROBLEM POSSIBLE CAUSE / MEASURE</b>
Fault indicator - constant light	<ul style="list-style-type: none"> <li>• The fault indicator light remains constantly on.</li> <li>• Magnetic valve failure. Check if the magnetic valve operates correctly during ice removal and that ice drops smoothly.</li> <li>• Water pump failure. Inspect the water pump to ensure it is functioning properly.</li> <li>• Insufficient water supply. Check the water supply. If normal, restart the ice-maker.</li> <li>• Inlet valve malfunction. Inspect the inlet valve and replace the water level sensor or inlet valve if needed.</li> <li>• Low water pressure. Ensure the water pressure is above 2 bar.</li> </ul>
Compressor doesn't work	<ul style="list-style-type: none"> <li>• Check if the condenser fan is working.</li> <li>• Remove some ice. Ice full light might be on.</li> <li>• The compressor may be faulty.</li> </ul>
Compressor works, but no ice is being made	<ul style="list-style-type: none"> <li>• The refrigerant had leaked and will need to be re-gassed.</li> <li>• The gas solenoid valve will need to be replaced.</li> <li>• The appliance has a blockage and will need to be flushed and re-gassed.</li> <li>• Check if the condenser fan is working.</li> </ul>
Ice is not dropping or struggling to drop	<ul style="list-style-type: none"> <li>• Check if the ambient temperature is too low (lower than 10°C) or water temperature is too low (lower than 7°C).</li> <li>• Replace the gas solenoid valve.</li> <li>• The water/evaporator sensor is faulty.</li> <li>• The circulation pump is faulty and the ice is getting stuck together and not releasing.</li> </ul>
The control panel is not working or indicator lights are not working	<ul style="list-style-type: none"> <li>• Check if the ice-maker is correctly switched on.</li> <li>• The PC board is faulty and needs to be replaced.</li> </ul>







**ICE COLD ANYWHERE**

**JOHANNESBURG LIFESTYLE  
CENTRE & SERVICE CENTRE**

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