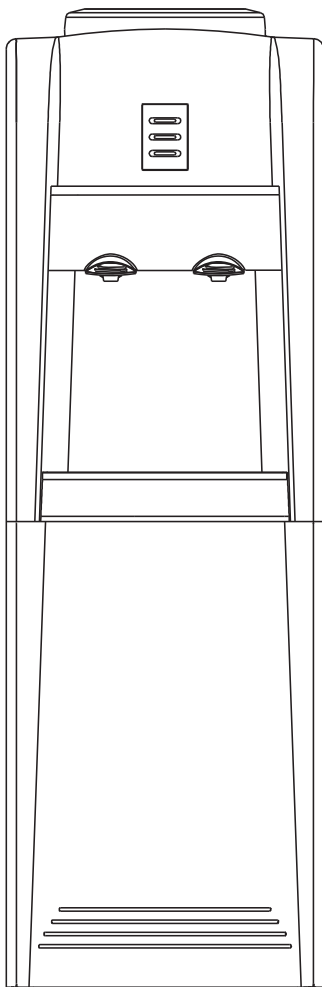




ICE COLD ANYWHERE

# USER MANUAL AND PRODUCT SPECIFICATIONS



**YLR2-5-16LB**

**HOT AND COLD  
WATER DISPENSER**

# CONTENTS

## **IMPORTANT SAFETY INFORMATION** \_\_\_\_\_ **01**

Before Using Your Appliance

Critical Safety Information For Your Safety

## **OPERATION INSTRUCTIONS** \_\_\_\_\_ **03**

Before Operating

## **PRODUCT PRECAUTIONS** \_\_\_\_\_ **04**

Working Climate

Storage Handling

## **CLEANING THE WATER DISPENSER** \_\_\_\_\_ **05**

Water Tanks And Pipes

Disinfecting

## **STRUCTURE AND INSTALLATION** \_\_\_\_\_ **06**

Parts Listing

Water Dispenser Functions

## **TROUBLESHOOTING** \_\_\_\_\_ **07**

## **WARRANTY** \_\_\_\_\_ **08**

Warranty, Service And Support

Warranty Registration

Service and Support

# IMPORTANT SAFETY INFORMATION

## SNOMASTER YLR2-5-16LB HOT AND COLD WATER DISPENSER

This manual contains important information including safety and installation instructions of the SnoMaster Water dispenser. Please read this manual carefully before use and follow all safety information and instructions. It is recommended to keep this manual for easy reference so that you are familiar with the operation of your appliance.

### BEFORE USING YOUR APPLIANCE

- Ensure all packaging materials, stickers, and films are removed from the product. Clean the products surfaces with a mild detergent and a damp cloth before initial use.
- Before connecting the appliance to a power source, let it stand upright for approximately 24 hours. This measure helps minimize the risk of cooling-system malfunctions that might occur due to handling during transportation.
- This Water Dispenser is designed for 11L or 18L bottles.  
Only use clean, safe water to avoid any issues.
- Ensure to keep the Water Dispenser in a cool, dry place where the temperature is between 16-43 °C and the humidity is below 90%.

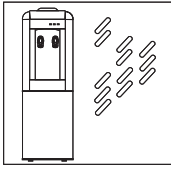
### CRITICAL SAFETY INFORMATION FOR YOUR SAFETY

**Before using this appliance, ensure it is correctly positioned and installed as outlined in this manual. Follow these basic precautions to prevent the risk of fire, electrical shock, or injury:**

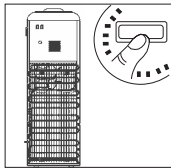
- This appliance is designed for domestic use only. It is intended exclusively for dispensing of hot or cold water.
- Ensure the plug is easily accessible after positioning the appliance.
- Avoid connecting or disconnecting the electric plug with wet hands. To disconnect the appliance, hold the plug and pull it from the wall outlet. Never pull out the plug by the cord.
- It's advisable to use a dedicated power source and avoid using extension cords.

- Unplug the appliance or disconnect the power before performing any cleaning, maintenance, or servicing. Failure to do so can result in electrical shock or even death.
- If the supply cord is damaged, it must be replaced by SnoMaster, its service agent, or a similarly qualified person to prevent any hazard.
- The fuse (or circuit breaker) size should be 10 amps or higher.
- This appliance can be used by children aged 8 years and older and persons with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, provided they have been given supervision or instruction concerning the safe use of the appliance, and understand the associated hazards. The appliance should not be used as a toy. Cleaning and user maintenance should not be carried out by children unless they are supervised by an adult.
- To ensure proper ventilation for the appliance, the front of the unit must be completely unobstructed. Place the unit away from direct sunlight and heat sources (stove, heater, radiator, etc.).
- Unless specifically recommended in this manual, do not attempt to repair or replace any part of the appliance. All other servicing should be referred to a qualified technician.
- Ensure sufficient personnel are available to move and install the appliance to prevent any damage or injuries.
- The appliance needs to be level for optimal operation. You can adjust the appliances feet to level it.
- Never clean appliance parts with flammable fluids as they may create a fire hazard or explosion. Also, avoid storing or using petroleum or other flammable vapours and liquids near this appliance.
- Avoid solvent-based cleaning agents or abrasives on the interior as they may damage or discolour it.
- Kitchen areas for staff in shops, offices, and other workplaces.
- Farmhouses and for guests in hotels, motels, and similar residential settings.
- Bed and breakfast establishments.
- Catering and other non-retail applications.

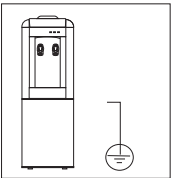
# CAUTION



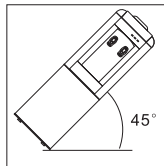
Place this Water Dispenser in a dry area and avoid direct sunlight. Maintain a minimum distance of 20cm between the rear of the Water Dispenser and the wall. Avoid placing the Water Dispenser on paper or foam, as they can absorb water and cause leaks. **Keep flammable items away from the Water Dispenser.**



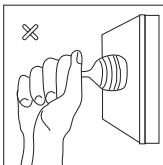
Only turn on the power supply cord after water starts flowing from the tap, as switching it on earlier could damage certain components.



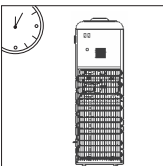
Ensure that this Water Dispenser is connected to an earthed power source and a reliable ground fault protection switch.



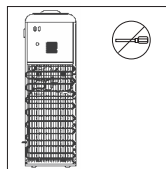
Avoid using abrasive detergents when cleaning the water dispenser. Avoid turning the Water Dispenser upside down or tilting it beyond 45° while moving it, and always keep it stable.



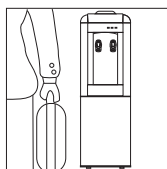
Avoid turning the Water Dispenser on or off by plugging or unplugging it. Do not extend the power cord's length to prevent fire hazards.



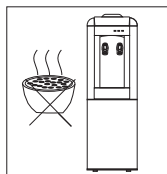
Wait for at least 3 minutes after turning off the power switch before turning the Water Dispenser on again.



The thermostat is already properly adjusted; refrain from making adjustments yourself to maintain the Water Dispenser's performance.



If the Water Dispenser won't be used for an extended period, unplug it from the socket and drain the water from the tank. If hot or cold water won't be needed for a while, switch off the Water Dispenser to save energy.



When using the bottom cabinet for the first time, wait an hour before placing items inside. Ensure hot food cools to room temperature before placing it in the cabinet, and leave enough space for proper air circulation.

---

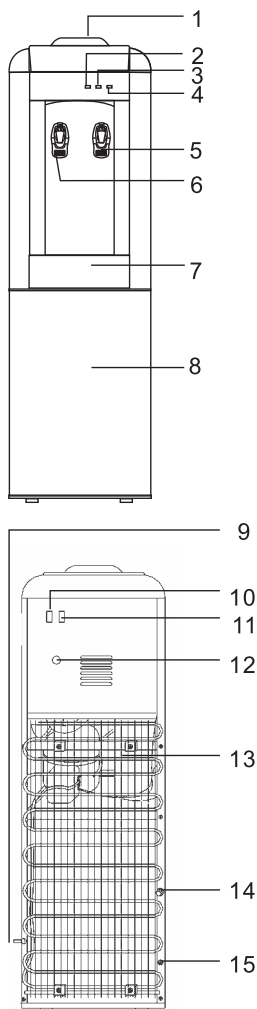
## CLEANING

**TO ENSURE SAFETY, REMEMBER TO TURN OFF THE POWER SUPPLY BEFORE YOU START USING THE WATER DISPENSER AS PER THE PROVIDED INSTRUCTIONS.**

- Clean internal water tanks and pipes with bottled water before use.
- Disinfect using store-bought disinfectant, then rinse.  
Yearly, have a professional clean bottle supporter, tank and the heating element.
- To drain, open taps and rear spout.  
Clean the Water Dispenser surface with gentle, non-abrasive agents.  
Prevent water entry.



**CONTACT SNOMASTER SHOULD YOU REQUIRE MORE HELP OR INFORMATION.**



## STRUCTURE AND INSTALLATION

- 1** Bottle Supporter
- 2** Heating Pilot Lamp
- 3** Power Pilot Lamp
- 4** Cooling Pilot Lamp
- 5** Cold Water Tap
- 6** Hot Water Tap
- 7** Water Collector
- 8** Storage Cabinet
- 9** Power Supply Cord
- 10** Cooling Switch
- 11** Heating Switch
- 12** Thermostat
- 13** Condenser
- 14** Drain Spout
- 15** Earth



The images provided below only describe the appliance. The dimensions and shelf quantity may differ among the models in the same series.

## FUNCTION INTRODUCTION

This Water Dispenser meets the requirements for producing both hot and cold water, suitable for both household and public use. Through the implementation of innovative thermal insulation technology, this Water Dispenser effectively reduces heat exchange between hot and cold water.

# TROUBLESHOOTING

If you feel the appliance is not operating properly, follow these instructions to try to see if you can simply solve the problem yourself before calling for service.

PROBLEM	PROBLEM POSSIBLE CAUSE / MEASURE
No cold or hot water	<ul style="list-style-type: none"><li>• Over consumption of water in short time</li><li>• No power supply</li></ul> <p><b>Just wait a moment for water to flow. Connect plug to power source; turn on the switch.</b></p>
No water running out from taps	<ul style="list-style-type: none"><li>• Empty bottle</li><li>• Inlet of bottle supporter blocked by bottle seal</li></ul> <p><b>Replace it with another one or clean out obstructions, bottle seal and try install bottle again</b></p>
Leakage from bottle supporter	<ul style="list-style-type: none"><li>• Broken bottle</li></ul> <p><b>Replace it with a new bottle</b></p>
Noisy operation	<ul style="list-style-type: none"><li>• Not a level installation</li></ul> <p><b>Ensure Water Dispenser is positioned evenly / flat on the ground</b></p>



## THANK YOU FOR PURCHASING THE SNOMASTER YLR2-5-16LB HOT AND COLD WATER DISPENSER

### • WARRANTY, SERVICE AND SUPPORT •

This product is warranted for **1 year on the compressor and on the Water Dispenser from the date of purchase**. Warranty does not cover products that have not been used in accordance with the user guide or are outside the warranty terms and conditions, which can be found at the following url:

**<https://snomaster.co.za/warranty/>**

#### WARRANTY REGISTRATION

Register your SnoMaster Water Dispenser now for warranty, and allow us to provide you with the best possible after sales service:

- Please log onto our website at **[www.snomaster.co.za](http://www.snomaster.co.za)**
- Click on the 'Warranty' tab.
- Enter warranty information and upload proof of purchase at the bottom of the page.

#### SERVICE AND SUPPORT

Should an instance arrive where you require assistance, contact our service team:

- Please log onto our website at **[www.snomaster.co.za](http://www.snomaster.co.za)**
- Click on the 'Support' tab.
- Click 'Find a Repair Agent Near You' and enter your region.
- Alternatively contact us via email: **[info@snomaster.co.za](mailto:info@snomaster.co.za)** or contact us on **+27 11 392 5315**.

# OPERATION INSTRUCTIONS

- Remove the label from the bottle (not supplied).
- Insert the bottle vertically into the bottle holder on the Water Dispenser's top and open the red tap until water starts flowing.
- Plug the Water Dispenser into a dedicated power source and turn on the power switch. The indicators will light up as the Water Dispenser begins operating.
- To replace an empty bottle, gently pull the bottle out vertically using both hands, then insert another bottle of water.
- When using the sterilizer function, adjust the timer switch. Set it for fifteen minutes for preservation and thirty minutes for sterilization. After odour treatment is done, the timer should return to the "0" position. Keep the cabinet door closed for some time (approximately 1-3 hours) to allow the odour to fully dissipate. Do not open the door until any unusual odors have vanished. (Applicable only for models with sterilizer function).
- For models with a safety design, the hot water dispenser button is equipped with a safety switch. Slide the switch to the left and press the button to dispense hot water, ensuring protection against accidental harm to children.



**The recycle symbol on the product or its packaging indicates that this product must not be disposed of as regular household waste. It should be taken to a designated collection point for recycling electrical and electronic goods.**