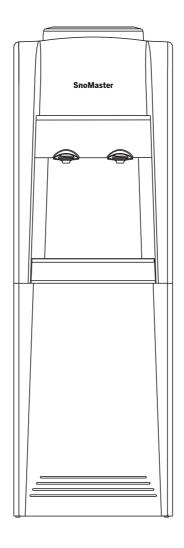


# USER MANUAL AND PRODUCT SPECIFICATIONS



YLR2-5-16LB

HOT AND GOLD WATER DISPENSER

# CONTENTS

WARRANTY, SERVICE AND SUPPORT	01
Warranty Registration	
Service and Support	
IMPORTANT SAFETY INFORMATION	02
Critical Safety Information	
PRODUCT FEATURES	04
Installation Instructions	
STRUCTURE	05
OPERATION INSTRUCTIONS	06
TROUBLESHOOTING	09





# THANK YOU FOR PURCHASING THE SNOMASTER YLR2-5-16LB, HOT AND COLD WATER DISPENSER

#### WARRANTY, SERVICE AND SUPPORT

This product is warranted for **1-year from the date of purchase.** Warranty does not cover products that have not been used in accordance with the user guide or are outside the warranty terms and conditions, which can be found at the following url:

https://snomaster.co.za/warranty/

#### WARRANTY REGISTRATION

Register your SnoMaster YLR2-5-16LB, Hot and Cold Water Dispenser now for warranty, and allow us to provide you with the best possible after sales service:

- Please log onto our website at www.snomaster.co.za
- Click on the 'Warranty' tab.
- Enter warranty information and upload proof of purchase at the bottom of the page.

#### SERVICE AND SUPPORT

Should an instance arrive where you require assistance, contact our service team:

- Please log onto our website at www.snomaster.co.za
- Click on the 'Support' tab.
- Click 'Find a Repair Agent Near You' and enter your region.
- Alternatively contact us via email: info@snomaster.co.za or contact us on +27 11 392 5315.

## IMPORTANT SAFETY INFORMATION

#### YLR2-5-16LB, HOT AND COLD WATER DISPENSER

This manual contains important information including safety, installation, maintenance and warranty instructions of the SnoMaster YLR2-5-16LB, Hot and Cold Water Dispenser.

Please read this manual carefully before use and follow all safety information and instructions. It is recommended to keep this manual for easy reference so that you are familiar with the operation and maintenance of your appliance.

#### **CRITICAL SAFETY INFORMATION**

Before using this appliance, ensure it is correctly positioned and installed as outlined in this manual. Follow these basic precautions to prevent the risk of fire, electrical shock, or injury:

- This appliance is designed for domestic indoor use only and is exclusively intended for the dispensing of hot or cold water.
- Ensure that the incline angle of the appliance is not more than 45° during transportation or operation.
- Before using your appliance for the first time, you should wait about 12 hours after positioning it in a place.
- The appliance needs to be levelled for optimal operation. You can adjust the appliance feet to level it +/- 10mm.
- Ensure the plug is easily accessible after positioning the appliance.
- Avoid connecting or disconnecting the electric plug with wet hands.
- To disconnect the appliance, grip the plug and pull it from the wall outlet. Never pull out the plug by the cord.
- It is advisable to use a dedicated power source and avoid using extension cords.

- Please unplug the appliance or disconnect the power before performing any cleaning, maintenance, or servicing.
- If the appliance power supply cord is damaged, it must be replaced by SnoMaster, its approved agent, or a similarly qualified person to prevent any hazard.
- It is recommended that the circuit breaker size should be no more than 20 amps.
- This appliance operates on a single-phase voltage of 220V 240v / 50Hz, to avoid electrical surges, it is advised to use a surge protector plug.
- Cleaning and maintenance should be supervised by adults, especially if children are involved.
- The appliance should be placed on a flat surface and should be completely unobstructed. Ensure to leave 150mm space around the appliance to ensure proper ventilation for the appliance. Place the appliance away from direct sunlight and heat sources (stove, heater, radiator, etc.).
- Unless specifically recommended in this manual, do not attempt to repair or replace any part of the appliance. All other servicing should be referred to a qualified technician.
- Never clean appliance parts with flammable fluids as they may create a fire hazard or explosion. Also, avoid storing or using petroleum or other flammable vapours and liquids near this appliance.
- Avoid solvent-based cleaning detergents or abrasives on the interior or exterior as they may damage or discolour it.



This appliance contains CYCLOPENTANE and R134a refrigerant, which is FLAMMABLE and may cause a fire or an explosion.



#### WHEN DISPOSING THE APPLIANCE

#### Please observe the following instructions:

- Always ensure the appliance is out of reach of children. Before disposing of it, damage the body.
- Follow the instructions of your local regulations when disposing.

# PRODUCT FEATURES

WATER BOTTLE EXCLUDED | STORAGE CABINET AT THE BOTTOM (NON-REFRIGERATED) | ON/OFF SWITCH | DRIP TRAY | DRAINAGE PORT | ISOLATING SWITCHES | COMPRESSOR COOLED HOT AND COLD WATER

#### **SPECIFICATIONS:**

• Dimensions (mm) Unit: (H) 960 (L) 320 (W) 320

• **Dimensions (mm) Packaged:** (H) 1000 (L) 365 (W) 375

Net Weight: 13.5KgHeating Power: 550W

Capacity Hot Water: 5L/H ( ≥90°C )
 Capacity Cold Water: 2L/H ( ≤10°C )

Voltage: 220-240V/50HzTotal Input Power: 630W

• Suggested Applications: Office, Apartment, Kitchen, B&B,

Restaurant, Gym, Sports Club, Schools

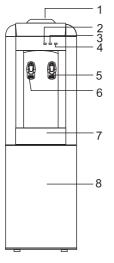
• Design Criteria: Engineered for the African Climate

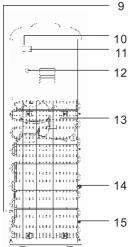
# INSTALLATION INSTRUCTIONS



Before installing your new appliance, please read all safety instructions in this manual and follow the installation instructions below:

- Remove the appliance from the box, ensure all packaging materials, stickers and films are removed from the product. Clean the appliance's surfaces with a mild detergent and a damp cloth before initial use.
- Ensure the appliance is placed on a level, sturdy surface.
- **Caution:** Installing the appliance on carpeting may lead to discoloration due to heat emission from the compressor.
- Ensure adequate air circulation for the appliance by maintaining a clearance of at least 150mm on all sides





# **STRUCTURE**

- **1** Bottle Supporter
- 2 Heating Pilot Lamp
- 3 Power Pilot Lamp
- 4 Cooling Pilot Lamp
- 5 Cold Water Tap
- 6 Hot Water Tap
- **7** Water Collector
- 8 Storage Cabinet
- **9** Power Supply Cord
- 10 Cooling Switch
- 11 Heating Switch
- 12 Thermostat
- **13** Condenser
- 14 Drain Spout
- 15 Earth



The images provided only describe the appliance. The dimensions and shelf quantity may differ among the models in the same series

## **FUNCTION INTRODUCTION**

This Water Dispenser meets the requirements for producing both hot and cold water, suitable for both household and public use. Through the implementation of innovative thermal insulation technology, this Water Dispenser effectively reduces heat exchange between hot and cold water.

### **OPERATION INSTRUCTIONS**

- Remove the label from the bottle (not supplied).
- Insert the bottle vertically into the bottle holder on the Water Dispenser's top and open the red tap until water starts flowing.
- Plug the Water Dispenser into a dedicated power source and turn on the power switch. The indicators will light up as the Water Dispenser begins operating.
- To replace an empty bottle, gently pull the bottle out vertically using both hands, then insert another bottle of water.
- For your safety, the hot water dispenser button is equipped with a safety switch. Slide the switch to the left and press the button to dispense hot water, ensuring protection against accidental harm to children.

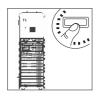


The recycle symbol on the product or its packaging indicates that this product must not be disposed of as regular household waste. It should be taken to a designated collection point for recycling electrical and electronic goods.

## **CAUTION**



Place this Water Dispenser in a dry area and avoid direct sunlight. Maintain a minimum distance of 20cm between the rear of the Water Dispenser and the wall. Avoid placing the Water Dispenser on paper or foam, as they can absorb water and cause leaks. **Keep flammable items away from the Water Dispenser.** 



Only turn on the power supply cord after water starts flowing from the tap, as switching it on earlier could damage certain components.



Ensure that this Water Dispenser is connected to an earthed power source and a reliable ground fault protection switch.





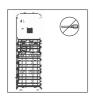
Avoid using abrasive detergents when cleaning the water dispenser. Avoid turning the Water Dispenser upside down or tilting it beyond 45° while moving it, and always keep it stable.



Avoid turning the Water Dispenser on or off by plugging or unplugging it. Do not extend the power cord's length to prevent fire hazards.



Wait for at least 3 minutes after turning off the power switch before turning the Water Dispenser on again.



The thermostat is already properly adjusted; refrain from making adjustments yourself to maintain the Water Dispenser's performance.



If the Water Dispenser won't be used for an extended period, unplug it from the socket and drain the water from the tank. If hot or cold water won't be needed for a while, switch off the Water Dispenser to save energy.



When using the bottom cabinet for the first time, wait an hour before placing items inside. Ensure hot food cools to room temperature before placing it in the cabinet, and leave enough space for proper air circulation.

# **CLEANING**

TO ENSURE SAFETY, REMEMBER TO TURN OFF THE POWER SUPPLY BEFORE YOU CLEAN THE WATER DISPENSER.

- Before cleaning remove the water bottle.
- Clean internal water tanks and pipes with clean water.
- Disinfect using store-bought disinfectant, then rinse.
- Yearly, have a professional clean the bottle supporter, tank and the heating element.
- To drain, open taps and rear spout.
- Clean the Water Dispenser surface with gentle, non-abrasive agents.



CONTACT SNOMASTER SHOULD YOU REQUIRE ASSISTANCE OR MORE INFORMATION.

# **TROUBLESHOOTING**

Should you experience any issues with your appliance and the below troubleshooting tips do not resolve the fault experienced, kindly contact SnoMaster Service Department or your nearest accredited Service Agent:

PROBLEM	PROBLEM POSSIBLE CAUSE / MEASURE
Water is not hot or cold	<ul> <li>Over consumption of water in short time; wait for a few minutes and try again.</li> <li>Check the power supply; ensure the switch at the back is turned on, or ensure the cable or power supply has not been damaged.</li> </ul>
Water is not flowing from the taps	<ul> <li>Ensure the bottle is not empty; replace with new water bottle.</li> <li>Inlet of bottle supporter blocked by bottle seal; remove the bottle and clear any obstructions and reinstall the bottle</li> </ul>
Bottle supporter is leaking	Check that the bottle has been installed correctly and that it is not damaged. You will need to replace the bottle if damaged.
Noisy operation	Ensure the water dispenser is positioned on an evenly/flat surface.



#### ICE COLD ANYWHERE

# JOHANNESBURG LIFESTYLE CENTRE & SERVICE CENTRE

49 Koornhof Road Meadowdale Germiston, 1614 011 392 5315 / 3147 info@snomaster.co.za

# CAPE TOWN LIFESTYLE CENTRE & SERVICE CENTRE

31 Stella Road Montague Gardens Cape Town, 7441 021 100 5695 info@snomaster.co.za

snomaster.co.za







